

250-386-6323
24 HOUR LINE



www.youthspace.ca
ONLINE YOUTH SUPPORT

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February 3, 2010

To all the Friends and Supporters of NEED:

On February 1, we received news from the Vancouver Island Health Authority that they have chosen Central Vancouver Island Crisis Society to deliver the consolidated, VIHA wide, crisis line service. This will be a centralized crisis line that will operate 24 hours a day, 7 days a week and serve all of VIHA. This means that NEED will not be offering a 24 Hour crisis line after June 30, 2010. We will work with Central Vancouver Island Crisis Society to make the transition to the new service as smooth as possible.

We are very sad that we will not be continuing to be a crisis and information line. To all of our cherished callers we want to say thank you for trusting us for close to 39 years with your inner most thoughts and feelings. We want to assure you that there will be a crisis line service available to you; there should be no interruption of service. The Central Vancouver Island Crisis Line, based in Nanaimo, is a well established service and will provide all callers with competent and caring support. We will provide more information as it becomes available.

To all of our current and previous volunteers we wish to express our heartfelt thanks for all of the dedication you have shown to NEED and to NEED callers. For almost 39 years volunteers have been the back bone of this agency, providing compassionate support and understanding to thousands of callers each year. We deeply regret that NEED will no longer have the capacity to train volunteers who then contribute greatly to the mental well being of this geographic region.

The Board and Society membership will have some decisions to make regarding the future at NEED. If you would like a say in the future of this agency join the Society so that you will have a vote about NEED's future. Membership is tax deductible, and the cost is \$15. Please call the business office to speak with Dallas at 250-386-6328 if you would like to renew your membership, become a member, or would like more information. It will

be business as usual for our Community Education Programme and youthspace.ca for the foreseeable future.

Thank you to all of those in the community who have provided NEED volunteers and staff with moral support and encouragement over the last few months. We thank you for your kindness and expressions of confidence.

With heart felt thanks,

A handwritten signature in black ink, appearing to read "Joyalle Bunyan-Maynard". The signature is fluid and cursive, with a long, sweeping tail that extends to the right.

Joyalle Bunyan-Maynard
Acting Executive Director
NEED Crisis and Information Line